



Need for adequate reception / waiting support; may be a possibility of using volunteer support.

Possibilities:
CAB;
Council / contractors' spaces;
New George Street;
Religious / community groups' spaces;
Private firms.

Need for free / low cost office space to see clients in Plymouth / Devon

'Marketing' Could the LAA give information about the local demand profile when tendering / seeking EOIs?

The office space / support should be offered to all providers with an office in the procurement area.

NLS is keen to provide this 1-2 days a week, with one caseworker. Total capacity unclear.
Practical concerns around staffing, travel, premises - difficult to recruit, but junior staff gaining experience.

Also office space (could free / lower cost office space free up money for a higher salary to attract a senior caseworker?)

Lack of a local 'pool' of advisers / lawyers to recruit from - need for either higher salaries to attract in or support to 'home-grow'.

Recruitment Unable to recruit a new senior caseworker (at the current rate of pay)

Existing provider (MLP) expands

More (good-quality) legal aid immigration and asylum advice in Devon

Grant funding to set up

Long lead-in time to (potentially) break even is a significant barrier.

New provider sets up in the access point

In-kind assistance with office space, training and qualifications

Contract alterations to allow for payment in advance or other inducements.

LASPO powers not devolved to LAA and apparently never used so far.

Lord Chancellor exercises powers to make different provisions for Devon as area of severe advice drought.